

iNFORM - KNOWLEDGE BASE



Techtra's iNFORM provides your staff with an intelligent solution that will simplify their work and increase the quality of service for your clients.

Rapid client access to information has become a standard among successful firms. If you aim to deliver responses rapidly, either through your web site or first respondents in your call center, Techtra's iNFORM can facilitate your task. iNFORM is a knowledgebase developed in collaboration with one of Quebec's larger cities in order to offer better service to its citizens. Any employee can now answer to client's questions quickly and effectively.

iNFORM's architecture decentralizes the capture of information throughout your various services and departments yet assures that publication is controlled by the appropriate approvers. iNFORM integrates into the management model of an agile enterprise all the while permitting proactive knowledge capture.

Based on Microsoft SharePoint, iNFORM offers the flexibility and ease of use of the Microsoft Office platform yet the enterprise-class performance of SharePoint

FUNCTIONALITIES OVERVIEW

Catégories		Articles							
		Sous sujets	Nom	Sujets	Service	Mots clés	Modifié par	Modifié	État d'approbation
Environnement			permis abris auto		Environnement	Tempo		2009-08-11 13:29	Brouillon
Aménagement et développement du territoire									
Loisirs et culture									
Bibliothèque		Bibliothèque, présentation	Bibliothèque à domicile	Bibliothèque information générale	Bibliothèque			2009-08-24 23:47	Approuvé
Afficher tout	Réduire tout								
		Ajouter une suggestion		Bibliothèque information générale	Bibliothèque			2009-09-03 16:30	Brouillon
		Afficher les propriétés		Prêts, collections et réservation bibliothèque	Bibliothèque	animaux sauvages; Heure; Permis		2009-08-25 10:23	Brouillon
		Modifier les propriétés		horaire et bibliothèque	Bibliothèque			2009-08-24 23:47	En cours
		Gérer les autorisations		horaire et bibliothèque	Bibliothèque			2009-08-25 10:05	Approuvé
		Modifier dans Microsoft Office SharePoint Designer		horaire et bibliothèque	Bibliothèque			2009-08-24 23:47	Brouillon
		View Audit History							
		Supprimer							
		Envoyer vers							
		Extraire							
		Retirer la publication de cette version							
		Historique des versions							
		Flux de travail							

SharePoint® Integration

Pursuing its vision and mission of offering leading-edge Business Process Management (BPM) tools, Techtra enables by its unique portfolio of Microsoft SharePoint® products and solutions the advanced use of this leading Enterprise Application Platform.

Products, Solutions, Services

- Mail2Share - Outlook to SharePoint e-mail Management Solution
- RS Data Extension for SharePoint
- MetaSearch - Enterprise SharePoint Search Engine
- SharePoint Meta Tag Generator
- SharePoint Grid View Web Part
- iCare
- iRecruit
- iNFORM
- Customer Relationship Management System
- Online Service Request Management Solution
- Automated Council Meeting Planner Solution
- Paperless Board Meeting Suite
- Help Desk Solution

PRODUCT HIGHLIGHTS

- A flexible interface that permits you to consult information in several manners;
- Statistics on subjects and consultations;
- A tool that helps keep information up to date;
- A solution that allows structured and extended searching of all content associated with iNFORM;
- A simple and powerful access permissions module;
- An information architecture adapted to the rapidly changing requirements of agile business;

The TECHTRA Advantage

Building on its long-time experience and numerous realizations, Techtra's team leverages the power of collaboration to help you gain real business value that is sustainable and profitable over the long term. Discover how we solve business challenges by elaborating unique solutions for enterprises and governmental organizations.

Contact us

CONSULTATION DEMONSTRATION QUOTATION

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Technical Specifications
Microsoft Windows SharePoint Services (WSS) 3.0,
Microsoft Office SharePoint Portal Server (MOSS) 2007

Microsoft®
GOLD CERTIFIED
Partner

Information Worker Solutions
Business Process and Integration
Networking Infrastructure Solutions
Advanced Infrastructure Solutions
Business Intelligence
Custom Development Solutions
Security Solutions
Mobility Solutions
ISV / Software Solutions

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