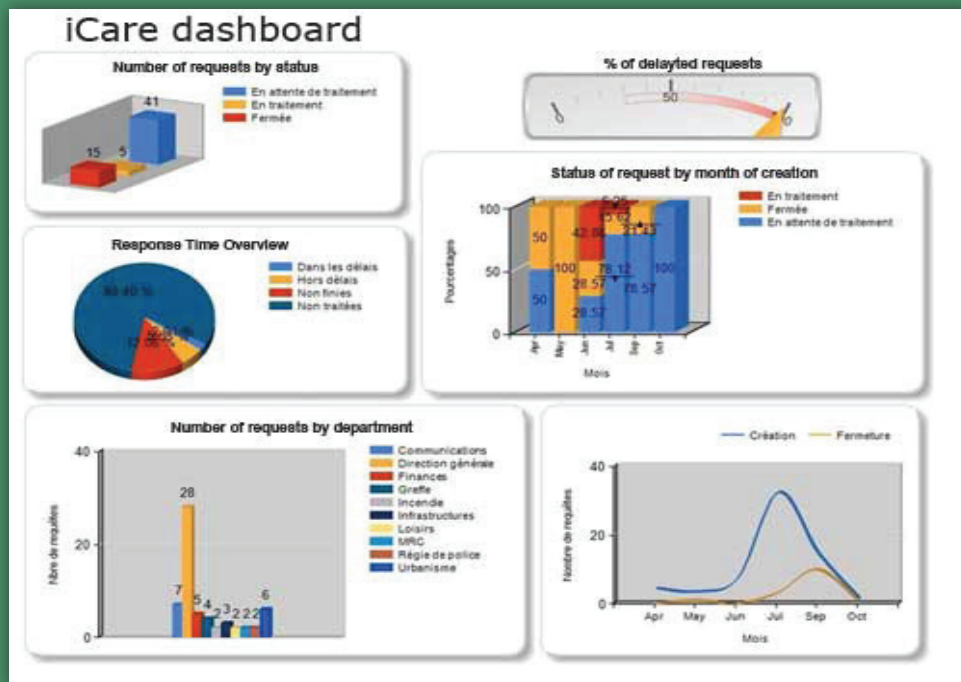




# iCare

Business Process Automation  
Solution based on intelligent forms



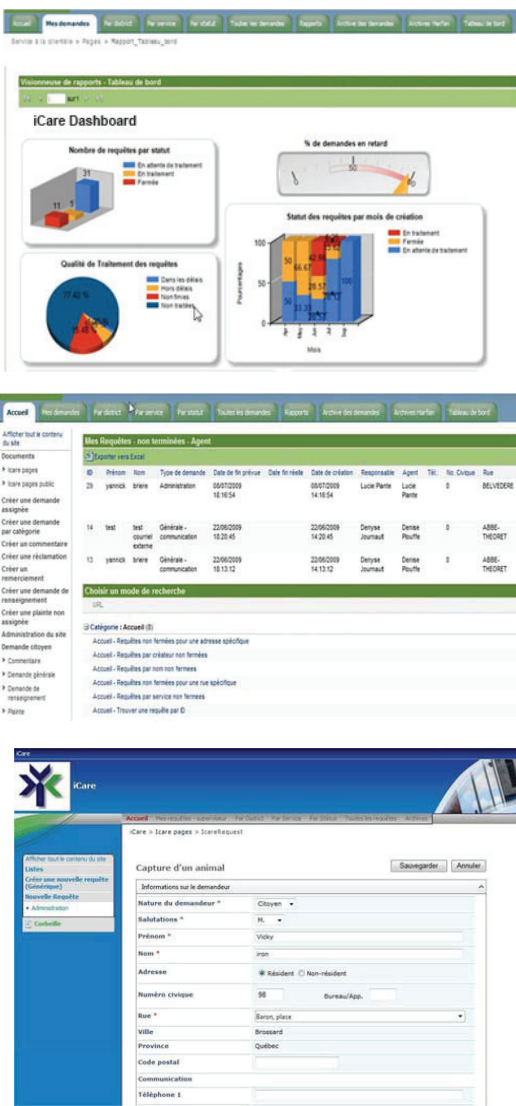
Techtra offers a solution structured around an **innovative process management model**. That allows the effective assignment of tasks by splitting them in activities and managing the interactions with applicants and staff members, while **maintaining a traceability of all the actions** related to a specific transaction.

Built around the WEB 2.0 technologies and a Service-Oriented Architecture (SOA), iCare is **accessible from both the intranet and internet portals**. You can **capture the appropriate information, associate it to a one or multiples predetermined workflows** and organize work according to deadlines and business priorities.

iCare is also a powerful tool for **developing intelligent forms based on workflows**, it can be acquired as a dedicated professional solution or as **a development platform for generic forms and custom business processes**. In effect, iCare combines the power of relational databases with the flexibility and accessibility of SharePoint creating a completely unique solution.



## FONCTIONNALITY



- A powerful requests and process management solution ensuring transparency and consistency in the decision making process.
- A tool for monitoring transactions and the associated tasks.
- A forms library allowing you to use, create and select different templates to easily build automated solutions.
- A sections library, commonly called intelligent areas, that can be rapidly inserted in a form to handle information related to a process or a specific request.
- An automated processes library that are associated according to the business needs.
- An administration module to oversee and manage access rights, deadlines, security and conformity.
- An integrated module for instant or planned communication between all the actors in the process.
- A powerful search tool that conveniently retrieves and displays request data.
- A dynamic search module indexing data from different sources.
- A scoreboard tailored to each user.
- A versatile solution which can be used for several processes an forms automation.

**PRODUCTS - SOLUTIONS - SERVICES**

TECHNICAL SPECIFICATIONS  
 SharePoint Server 2010  
 SharePoint Foundation 2010  
 Microsoft Office SharePoint Portal Server (MOSS) 2007  
 Microsoft Windows SharePoint Services (WSS) 3.0

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